

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM**  
**MADHYA GUJARAT VIJ CO LIMITED**  
CORPORATE OFFICE, 2<sup>ND</sup> FLOOR SP VIDYUT BHAVAN,  
**RACECOURSE, VADODARA 390 007**

|                 |                                                                       |
|-----------------|-----------------------------------------------------------------------|
| Subject         | Consumer Grievances Complaint<br>No.MG-III-78-2011.12                 |
| Complainant     | Dahyabhai S Patel at At & Post : Gumadia<br>Tal: Thasra, Dist : Kheda |
| Respondent      | Shri P P Pancholi I/c DE of Thasra MGVCL                              |
| Date of hearing | 25.11.11                                                              |

| QUORUM             | NAME                        |
|--------------------|-----------------------------|
| Chairperson        | Shri P J Patel, Gandhinagar |
| Independent Member | Shri M J Vaidya, Vadodara   |
| Technical Member   | Shri Y B Sukhadia, MGVCL    |

The complaint dated 9.11.11 for new LT connection under TATKAL scheme.

Today on 25.11.11, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Kamlesh Patel appeared on behalf of complainant (son of complainant), whereas Shri P P Pancholi I/c DE of Thasra s/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

1. The complainant Shri D S Patel had applied for reconnection of Agricultural vij supply on 27.1.2011.
2. He had submitted estimated amount of Rs.19,383/-
3. NOC dated 19.4.2010 with signature of all names appearing in the 7/12 utaras.
4. However, on 12.5.2010, some heirs of 7/12 utaras had objected
5. The complainant had also paid Rs.500/ for registration
6. The complainant gone to deposit the estimate amount of Rs.19383/ at Thasra MGVCL office but the amount was not accepted.

The representative of the complainant contended that Forum is requested to instruct MGVCL to accept our estimated amount and arrange for agricultural vij supply under Tatkal scheme at the earliest.

The Respondent Shri P P Pancholi, I/c DE of Thasra contended that as per rules of Tatkal scheme, the applicant has to pay the estimated amount within one month time otherwise his application is not considered for further actions. As the complainant could not submit NOC of all heirs appearing in 7/12 utaras and the proof of the bore in the land, they could

not consider their application for agricultural new connection. This was informed to the applicant vide their letter dated 27.5.11.

In view of the above discussion, the Forum is of the opinion that if the complainant is not able to produce NOC of all heirs appearing in 7/12 utaras MGVCL shall not be able to consider his case. Further, it is to state that the complainant has to complete all formalities with necessary documents within one month's time from the date of issue of estimates. His application will not be accepted for further actions.

## **ORDER**

The Forum directs the complainant Shri D S Patel that as he could not produce NOC of all heirs appearing in 7/12 utaras, his application has not been considered for new agricultural connection under Tatkal scheme. Further, there is time limit of one month for producing all documents along with application from the date of issue of estimate.

**(Y B Sukhadia)**  
**Technical Member**

**(M J Vaidya)**  
**Independent Member**

**(P J Patel)**  
**Chairperson**

**PS :**

*If the complainant is not satisfied with the order of this Forum, the complainant may approach the Ombudsman, Gujarat Electricity Regulatory Commission, 1<sup>st</sup> floor, Neptune Tower, OPP: Nehru Bridge, Ashram Road, Ahmedabad 380 009 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.*

**Procedure to make representations before Ombudsman\*\*\***

- (1) Representation should be in writing duly signed by the complainant with his name and address.
- (2) Representation should be supported with affidavit.
- (3) True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
- (4) The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
- (5) Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
- (6) If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
- (7) The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
- (8) All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.

(9) Representation may be submitted in English or Gujarati language

\*\*\* <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>