

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-I-14-2012.13
Complainant	Shri Ramanbhai R Parmar at Tinglod, Post : Ukhraj Tal: Sinor, Dist : Vadodara
Respondent	Shri J R Baria Deputy Engineer, Sinor s/dn of MGVCL
Date of hearing	08.06.2012 at Vadodara

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Shri M J Vaidya, Vadodara
Technical Member	Shri Y B Sukhadia, MGVCL

The complaint dated 07.05.2012 is for disconnection of power supply.

Complainant was informed to appear before Consumer Grievances Redressal Forum on 18.5.2012, 25.5.2012 & 8.6.2012. But in all calls, the complainant did not appear whereas Shri J R Baria Deputy Engineer of Sinor s/dn appeared as Respondent on behalf of MGVCL before the Forum on 8.6.2012.

The brief details of the case are :

1. The consumer is Shri Ranchodbhai Hirabhai Parmar who has not applied for his grievances but Shri Ramanbhai R Parmar has sent complaint which is not valid. The convener is hereby instructed to receive the complaint from the existing consumer or the prospective consumer only.
2. The connection is already PDC on 18.5.2000.
3. The case for pending arrears was decided in Pre-Lok Adalat on 21.2.2010. The complainant had paid Rs.849/ and were asked to pay balance Rs.700/ in instalments. He had paid only one instalment of Rs.100/ till today.

The Respondent contended that the latest "Amnesty Scheme" notified by E&P Department, Government of Gujarat vide Notification No. GUV-10-2010-3596-K1 dated 29.3.2012 states that the BPL consumers have not to pay their dues or have to pay partially provided that their cases are not settled by Forum / Court / Lok Adalat etc as per clause No.14, hence, the reference consumer has to pay all pending dues.

In view of above, Forum is of the opinion that the complainant has to abide by the decision taken in Lok Adalat on 21.2.2010 and accordingly complainant has to pay the arrears due to him.

ORDER

The Forum directs consumer Shri Ramanbhai R Parmar, to pay the arrears to get reconnection of power supply.

(Y B Sukhadia)
Technical Member

(M J Vaidya)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>