

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 2ND FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-IV-114-2011.12
Complainant	Shri Kanubhai Kodarbhai Valand at Nirmali, Tal: Kapadwanj, Dist : Kheda.
Respondent	Shri M D Dalwadi, D E Kapadwanj of MGVCL
Date of hearing	27.01.2012

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Shri M J Vaidya, Vadodara
Technical Member	Shri Y B Sukhadia, MGVCL

The complaint dated 19.01.12 is for delay in shifting of agricultural connection and no response from the field office of MGVCL.

Today on 27.01.2012, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Kanubhai Kodarbhai Valand was absent, whereas Shri M D Dalwadi, D E of Kapadwanj, appeared as respondent on behalf of MGVCL before the Forum.

The brief details of the case are :

1. FQ has been given.
2. The complainant has already deposited money.

The complainant was absent.

The Respondent Shri M D Dalwadi, Deputy Engineer of Kapadwanj MGVCL contended that FQ has been processed the money has been deposited and hence it is in process.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to complete the job after following necessary procedure at the earliest and submit the accomplishment report to the Forum.

(Y B Sukhadia)
Technical Member

(M J Vaidya)
Independent Member

(P J Patel)
Chairperson

PS : If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory

Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>