

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 2ND FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-IV-113-2011.12
Complainant	Shri Dipakbhai Dineshbhai Rohit son of Shri Dineshbhai Rohit at village Monghroli (Rohit Niwas) Tal: Nadiad, Dist : Kheda.
Respondent	Shri S A Kadiya, DE Nadiad of MGVCL
Date of hearing	27.01.2012

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Shri M J Vaidya, Vadodara
Technical Member	Shri Y B Sukhadia, MGVCL

The complaint dated 18.1.12 is for shifting of Distribution Transformer. About this complaint, hearing was done on 27.01.2012 and interim order was issued.

Brief details of the information asked as under:

1. Complainant has submitted further details vide their letter dated 14.3.2012 with a statement that few monkeys have died because of passing of current from the line wires.
2. Deputy Engineer vide letter dated 18.2.2012 have given confirmation that distance between existing transformer and house is four metres which is as per norms. He has also stated that complainant is not ready to make payment of the expenditure required to shift the transformer.
3. After getting details from the complainant and the respondent, Forum is of the opinion that the present transformer centre is laid as per norms and hence does not require shifting. However, to avoid the electrocution to monkeys and birds, it is recommended to use coated wire in affected zone for necessary protection.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to use coated conductor wire in the affected zone as protection measures to avoid electrocution to monkeys, birds etc.

(Y B Sukhadia)
Technical Member

(M J Vaidya)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3,

Polytechnic Compound, Ambawadi, Ahmedabad 380 015 *in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.*

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>