

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, **2ND FLOOR SP VIDYUT BHAVAN,**
RACECOURSE, VADODARA 390 007

Subject	Consumer Grievances Complaint No.MG-II-13-2010.11
Complainant	Shri Poonambhai Shankarbhai Patel, Post : Piplog Tal: Nadiad
Respondent	Shri G N Shah DE of Nadiad, MGVCL.
Date of hearing	16.08.2010

QUORUM	NAME
Chairman	Shri K M Dave, MGVCL
Member	Shri K R Shah, MGVCL
Independent Member	Shri M J Vaidya, Vadodara

The complaint dated 14.07.2010 is against assessment of wrong energy bill by field office of MGVCL.

Today on 16.08.2010, the case of the Complainant Grievance was not taken before Consumer Grievances Redressal Forum as the complainant submitted letter dated 10.08.2010 mentioning therein to withdraw the complaint. Shri G N Shah DE of Nadiad appeared as respondent on behalf of MGVCL before the Forum.

In view of the above, the Forum decided to close the file of the above referred complaint.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited to remove the said complaint from the list and file pertaining to the above referred complaint to be closed.

(K R Shah)
Member

(M J Vaidya)
Independent Member

(K M Dave)
Chairman

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach the Ombudsman, Gujarat Electricity Regulatory Commission, 1st floor, Neptune Tower, OPP: Nehru Bridge, Ashram Road, Ahmedabad 380 009 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>