

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM  
MADHYA GUJARAT VIJ CO LIMITED  
CORPORATE OFFICE, 2<sup>ND</sup> FLOOR SP VIDYUT BHAVAN,  
RACECOURSE, VADODARA 390 007**

|                 |                                                                                                                     |
|-----------------|---------------------------------------------------------------------------------------------------------------------|
| Subject         | Consumer Grievances Complaint<br>No.MG-I-27-2012-13                                                                 |
| Complainant     | Shri Waghabhai Bhalabhai Solanki & others,<br>At : Luharna Muvada, Post : Bhanthia,<br>Tal. Balasinor, Dist. Kheda. |
| Respondent      | Shri R.H. Vasaiya, Deputy Engineer,<br>Balasinor Sub-Division.                                                      |
| Date of hearing | 20-07-2012 at Anand                                                                                                 |

| QUORUM             | NAME                        |
|--------------------|-----------------------------|
| Chairperson        | Shri P J Patel, Gandhinagar |
| Independent Member | Shri M J Vaidya, Vadodara   |
| Technical Member   | Shri Y B Sukhadia, MGVCL    |

The complaint dated 26-06-2012 is regarding objection against vij supply to the Well.

The Complainant and the concerned Deputy Engineer were called on the first hearing on 06-07-2012 at Anand but both remained absent.

The second hearing was arranged on 20-07-2012 at Anand, wherein the Deputy Engineer Shri R.H. Vasaiya was present and the Complainant was absent.

As per the Complainant, Survey No. 1458/3 is having well and belongs to 25 people. The water in this well is being utilized by animals and 25 families. On this well, Shri Punabhai Kalabhai Solanki has asked vij connection but without No Objection Certificate of the Owners. The complainant has raised objection against release of connection on the wall of survey No.1458 / 3.

The Complainant remained absent.

The Respondent i.e. the Deputy Engineer, MGVCL, Balasinor Sub-Division contended that as per the application by Shri Punabhai K. Solanki, vij connection was to be given in the Survey No. 1467/2. While doing survey, the land of Survey No. 1458/3 was shown instead of L.S. No. 1467/2. MGVCL had issued estimate on 14-10-2011, which was paid by the applicant on 12-11-2011. Pole erection, stringing and transformer installation works are completed. In the meantime, this objection was raised by Shri Waghabhai Solanki and others, due to which they have stopped releasing of vij supply. The applicant Shri Punabhai Solanki has given in writing to MGVCL that he had shown Survey No. 1458/3 instead of No. 1467/2, which was his mistake.

The Forum Members present at the hearing considered contention of the Respondent and perused the records and observed that as per the A-1 Form and

documents submitted by Shri Punabhai Solanki, the vij connection was to be given in the Survey No. 1467/2 but he had shown the Site of Survey No. 1458/3 instead of Survey No. 1467/2. So far as the connection is not released and the mistake came to the notices of MGVL for wrong estimate prepared based on wrong survey number shown by Shri Punabhai, the corrective steps have to be taken by the MGVL.

## **ORDER**

The Forum directs the Madhya Gujarat Vij Co Limited not to release vij connection to Survey No. 1458/3. Madhya Gujarat Vij Co Limited is also directed to issue the revised estimate for vij supply to Survey No. 1467/2 and take further course of actions as per rules.

**(Y B Sukhadia)**  
**Technical Member**

**(M J Vaidya)**  
**Independent Member**

**(P J Patel)**  
**Chairperson**

**PS :**

*If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.*

**Procedure to make representations before Ombudsman\*\*\***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

\*\*\* <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>