

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-II-51-2011.12
Complainant	Shri Punabhai Hirabhai Parmar father of Babubhai P Parmar at village Dodia, Post: Vadadla, Tal: Balasinor, Dist : Kheda.
Respondent	Shri R H Vasaiya, D E of Balasinor s/dn of MGVCL
Date of hearing	21.10.11 & 12.01.2012

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Shri M J Vaidya, Vadodara
Technical Member	Shri Y B Sukhadia, MGVCL

The complaint dated 29.8.2011 regarding higher estimate for agricultural application.

Today on 12.01.2012, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Babubhai P Parmar appeared himself (son of on behalf of Shri Punabhai Hirabhai Parmar), whereas Shri R H Vasaiya, D E of Balasinor s/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are :

1. Shri Punabhai Hirabhai Parmar of village Vadadla (Dodia), Tal: Balasinor, had applied for 7.5 HP agricultural connection on 17.10.2000 with GP No.88.
2. Estimate was issued to the applicant on 28.12.2010 under SPA scheme.
3. Last date for payment of estimate was 20.01.2011.
4. Consumer requested for extension in time limit for three months which was granted upto 20.04.2011. Consumer did not pay the estimate amount and application was cancelled vide D E Balasinor's letter No.Balasinor / Tech / 270 dated 9.5.2011.
5. Vide letter dated 5.3.2011, consumer requested for resurvey showing another location thinking it is nearer point compared to earlier survey for which estimate was issued. Resurvey was carried out by REC sub-division, Dakor. But as per survey report, the length of line measure as per reroute was more. Hence, application cancellation was conveyed vide letter No.Bandhkam / Tech / Dakor / 530 dated 18.4.2011.

Complainant Shri Punabhai Hirabhai Parmar expired on 27.4.2011. In the meantime, the Shri Babubhai son of applicant Shri Punabhai Hirabhai Parmar, approached Consumer Grievances Redressal Forum vide his letter dated 6.8.2011 stating that his application was not grouped with application of Shri Hirabhai Lakhabhai Parmar and Shri Falabhai Andarbhai who has applied for new agricultural connection on 4.7.2000 but estimate was issued late.

The Respondent Shri R H Vasaiya, D E Balasinor contended reply in response to the application. The group of following three applicants was formed.

Sr No	Date of Registration	GP No	Applicant's name	Load in HP	Estimate recd on	Amount (Rs.)
1.	5.5.2000	50	Shri Y N Ghanchi	7.5	14.2.11	8460.00
2.	10.7.2000	63	Shri H L Parmar	7.5	14.2.11	8460.00
3.	4.7.2000	60	Shri A F Parmar	7.5	14.2.11	8460.00

But since Shri A F Parmar expired and his son had applied for change of name for which approval was received from Competent Authority of the company vide letter No.ANC/Tech/1252 dated 1.2.2011. Hence, estimate could be issued to them only then after i.e. on 14.2.2011. The estimate was paid by all three applicants on 1.3.2011.

As per request of Shri Babubhai Punabhai Parmar, resurvey was carried out on 6.10.2011 and as per survey further 800 metre HT line to be erected from the well of Shri H L Parmar for which if estimate is prepared would be more than earlier estimate issued which was with 750 metre HT line. There is no line near the well of Shri Punambhai Hirabhai Parmar.

The Forum Members present at the hearing considered contention of both the parties and perused the records. The submission given by Deputy Engineer Balasinor and also advised him to resurvey the proposal with other possibility. For which, he has submitted his report on 23.03.2012 vide letter No.646 dated 23.03.2011. According to which, the length of line would be about much more than previous two surveys.

In view of the above discussion, the Forum is of the opinion that the action taken by the Respondent Shri R H Vasaiya, Deputy Engineer of Balasinor s/dn, MGVCL, was in order as Petitioner has not made the payment and application is cancelled.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited, looking to the circumstance if since original applicant is expired on 27.04.2011. If the legal heir wants to pay the estimate as per prevailing cost data, the time limit extension can be granted as a special case without making any precedence and further actions be taken as per rules.

(Y B Sukhadia)
Technical Member

(M J Vaidya)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Chapter-5, Clause No.13 of GERC Notification No.4 of 2005.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>

