



MADHYA GUJARAT VIJ COMPANY LIMITED

Consumer Grievances Redressal Forum

Reg. Office: Sardar Patel Vidyut Bhavan, Race Course, Vadodara-390 007.

CIN No. U40102GJ2003SGC042907

Phone No. (D) 0265-2330635, Web site: www.mgvcl.com

E-mail: serc.mgvcl@gebmail.com

Ref No. MGVCL/RA&C/New CGRF Team/ 433

Date : 21/4/2025

To
The Secretary
Gujarat Electricity Regulatory Commission
6th floor, GIFT ONE, Road 5C, Zone 5, GIFT City
Gandhinagar 382355

Sub: Establishment of CGRFs as per GERC (CGRF & Ombudsman) (First Amendment) Regulations, 2023.

Ref: GERC/Tech-II/GRF/2/2024/1638 Dtd 05.09.2024

The Commission has notified GERC (Consumer Grievances Redressal Forum and Ombudsman) (First Amendment) Regulations, 2023 vide Notification No. 3 of 2023 dated 06.12.2023.

In accordance with the directives under the CGRF Regulation, 2019 and amendment thereof, Madhya Gujarat Vij Company Limited (MGVCL) has established following detailed Consumer Grievances Redressal Forum effective from 01.04.2025.

1.CGRF - Corporate Office, Vadodara

Address:- Consumer Grievance Redressal Forum, MGVCL, Sardar Patel Vidyut Bhavan, Race Course, Vadodara-390 007.

Phone:- 0265-2330635

E-mail: serc.mgvcl@gebmail.com

Jurisdiction (Districts):- Vadodara, Chhotaudepur, Anand, Kheda, Panchmahal, Dahod, Mahisagar

Sr. No.	Name	Designation in Forum
1.	Shri P.C. Patel, Addl Chief Engineer (RA&C)	Chairperson
2.	Shri N R Jangid , Controller of Accounts	Finance Member
3.	Shri Sajjansinh A Padwal	Independent Member
4.	Shri K B Dhebar	Consumer Representative
5.	Shri M M Piprotar	Prosumer Representative
6.	Shri S K Nair, Superintending Engineer (RA&C)	Convener

2.CGRF - Baroda(O&M) Circle, Vadodara

Address:- Consumer Grievance Redressal Forum, MGVCL, Baroda(O&M) Circle, Gotri Road, Vadodara-390 021.

Phone:- 0265-5531102/03

E-mail: barodaom@gebmail.com

Jurisdiction (Districts):- Vadodara (Except Vadodara City), Chhotaudepur,

Sr. No.	Name	Designation
1.	Shri B A Gohil, Superintending Engineer	Chairperson
2.	Shri S B Lachhun, AO (Rev)	Finance Member
3.	Shri Sureshkumar P Pandya	Independent Member
4.	Shri Smt Hiralben D Shah	Consumer Representative
5.	Shri Prasant C Patel	Prosumer Representative
6.	Shri R D Mali , S A (Rev)	Convener

3.CGRF - Baroda City Circle, Vadodara

Address:- Consumer Grievance Redressal Forum, MGVCL, Baroda City Circle, Navlakhi Compound, Vadodara.

Phone:- 0265-2426121, 2436133

E-mail: barodacity@gebmail.com

Jurisdiction (Districts):- Vadodara City

Sr. No.	Name	Designation
1.	Shri P N Thanawala, Superintending Engineer	Chairperson
2.	Shri D N Rathva, AO (Rev)	Finance Member
3.	Shri Dineshbhai B Patel	Independent Member
4.	Mrs Yoginiben V Thakkar	Consumer Representative
5.	Shri Himanshu M Patel	Prosumer Representative
6.	Shri B M Parmar, S A (Rev)	Convener

4.CGRF - Anand Circle

Address:- Consumer Grievance Redressal Forum, MGVCL, Anand Circle, Lambhvel Road, Anand

Phone:- 02692-247366

E-mail: anandom@gebmail.com

Jurisdiction (Districts):- Anand

Sr. No.	Name	Designation
1.	Shri S K Vasava, Superintending Engineer	Chairperson
2.	Shri C F Ganasva AO(Rev)	Finance Member
3.	Shri Jigneshkumar J Patel	Independent Member
4.	Shri Rashmikumar S Shah	Consumer Representative
5.	Shri P P Pancholi	Prosumer Representative
6.	Shri M B Parmar, S A (Rev)	Convener

5.CGRF - Nadiad Circle

Address:- Consumer Grievance Redressal Forum, MGVCL, Nadiad Circle, 3rd floor, Maha Nagar Palika Bhavan, Station Road, Nadiad - 387001

Phone:- 0268 - 2562204

E-mail: senadiad.mgvcl@gebmail.com

Jurisdiction (Districts):- Kheda, Mahisagar

Sr. No.	Name	Designation
1.	Shri T C Vyas, Superintending Engineer	Chairperson
2.	Shri P C Patel, AO (Rev)	Finance Member
3.	Mrs Shobhnaben D Trivedi	Independent Member
4.	Shri Sanjay K Desai	Consumer Representative
5.	Shri Kanubhai S Waghela	Prosumer Representative
6.	Shri M K Kachhia S A (Rev)	Convener

6.CGRF - Godhra Circle

Address:- Consumer Grievance Redressal Forum, MGVCL, Godhra Circle, Old Power House, Bhuravav, Godhra.

Phone:- 02672- 2573105, 2436133

E-mail: godharaom.mgvcl@gebmail.com

Jurisdiction (Districts):- Panchmahal, Dahod, Mahisagar

Sr. No.	Name	Designation
1.	Shri N U Naik, Superintending Engineer	Chairperson
2.	Shri J G Shah, AO (Rev)	Finance Member
3.	Mrs Pujaben G Bhoi	Independent Member

4.	Shri Sohel A Pathan	Consumer Representative
5	Shri Rashesh N Patel	Prosumer Representative
6	Shri B P Valiya, SA(Rev)	Convener

This is for your information please.

Thanking You,

Yours faithfully,
For & on behalf of MGVL,


(R G Nagariya)
Chief Engineer (Projects)

Copy to :

- ETA to MD MGVL Corp Office, Vadodara
- C E (T&O), MGVL Corp Office, Vadodara
- GM (HR) / (F&A) MGVL Corp Office, Vadodara
- SE, MGVL Circle Office, Baroda(O&M), Baroda City, Anand, Nadiad, Godhra
- To start functioning of CGRF of your circle w.e.f. 01.04.2025
- C S MGVL Corp Office, Vadodara
- DGM (IT) MGVL Corporate Office, Vadodara -
- To make appropriate changes on website.
- The Staff Officer ,Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Ground Floor & First Floor, CMIS Building, Telephone Exchange, Bimanagar, Jeevandham Road, Ahmedabad 380015