

Consumer Grievances Redressal Forum
Madhya Gujarat Vij Company Limited, Corporate Office, Vadodara
Statement showing the details of complaints
received, redressed & pending as on 31.03.2025 (From 2004-05 to 2024-25)
upto 31.03.2025

Year	Number of complaints pending at the beginning of the year	Number of complaints received during the year	Number of complaints resolved during the year		Number of complaints pending at the end of year
			In favour of consumer	In favour of DISCOM	
2004-05	-	-	-	-	-
2005-06	-	24	14	10	-
2006-07	-	30	13	5	9
2007-08	9	16	7	7	4
2008-09	4	23	7	16	3
2009-10	3	57	32	19	3
2010-11	3	94	70	17	10
2011-12	10	129	93	46	00
2012-13	00	142	85	45	12
2013-14	12	179	114	75	2
2014-15	2	125	62	57	8
2015-16	8	46	24	29	1 (withdraw)
2016-17	0	31	4	26	1 (withdraw)
2017-18	0	31	7	23	1 (withdraw)
2018-19	0	21	14	7	0
2019-20	0	29	16	9	4 Pending due to lockdown
2020-21	4	26	13	12	2 withdrawn + 3 pending due to mini lockdown by Govt of Guj
2021-22	3	13	6	10	0
2022-23	0	24	11	12	1 complain withdrawn
2023-24	0	36	28	7	1 complain withdrawn
2024-25	0	43	31	12	0