

**Consumer Grievances Redressal Forum**  
**Madhya Gujarat Vij Company Limited, Corporate Office, Vadodara**  
**Statement showing the details of complaints**  
**received, redressed & pending as on 31.03.2019 (From 2004-05 to 2018-19)**

Year	Number of complaints pending at the beginning of the year	Number of complaints received during the year	Number of complaints resolved during the year		Number of complaints pending at the end of year
			In favour of consumer	In favour of DISCOM	
2004-05	-	-	-	-	-
2005-06	-	24	14	10	-
2006-07	-	30	13	5	9
2007-08	9	16	7	7	4
2008-09	4	23	7	16	3
2009-10	3	57	32	19	3
2010-11	3	94	70	17	10
2011-12	10	129	93	46	00
2012-13	00	142	85	45	12
2013-14	12	179	114	75	2
2014-15	2	125	62	57	8
2015-16	8	46	24	29	1 (withdraw)
2016-17	0	31	4	26	1 (withdraw)
2017-18	0	31	7	23	1 (withdraw)
2018-19	0	21	14	7	0
2019-20					



OFFICE NOTE

No.MGVCL:RA&C:Forum Web:Compl:2018-19:  
Date: 01.04.2019

Sub: To display “Statement showing the details of complaints received, redressed & pending as on 31.03.2019” on our website link with Redressal Forum.

S E (IT) is requested to instruct concern to display “Statement showing the details of complaints received, redressed & pending as on 31.03.2019” on our website link with Redressal Forum. Enclosed herewith please find the same as hard copy and email to you to display the same on our website.

Convener CGRF  
& S E (RA&C)

Encl: As above

Tech Member CGRF  
& ACE (RA&C)

To  
S E (IT) MGVCL