

CONSUMER SERVICE PROCESS FLOW CHART
NEW CONNECTION LT

STEP 1	Obtain Application Form at any MGVCL offices OR Download through website by Applicant
STEP 2	Submit Application Form with Required Documents OR Submit through Online alongwith documents upload by Applicant
STEP 3	Registration OR Payment through Online by Applicant
STEP 4	Site Survey by Sub-division
STEP 5	Estimate Issuance by Sub-division - Timeline within 7 days of date of application
STEP 6	Make Payment as per Estimate OR Payment through Online by Applicant
STEP 7	Execution of Agreement (For Ind & AG Connections) by Applicant
STEP 8	Execution of Work by Sub-division
STEP 9	Submit Test Report of authorized Electrical Contractor by Applicant
STEP 10	Release of Connection by Sub-division - Timeline within 7 days for no modification in network after compliances of Estimate Notice/formalities by prospective applicant Maximum Number of Days to complete application for no modification in network- 15 days
STEP 11	Bill Issuance by Sub-division

Note: For other timelines, please refer " Charter of Consumer", available on website.